

Improve business performance through accurate coding **Education**



Are your coding staff up-to-date with the latest Australian Coding Standards, ICD-10-AM errata, latest coding query rulings and clinical documentation improvement (CDI) interpretations?

Education programs can be customised to the needs of your organisation, including coding and casemix knowledge. Delivered remotely or on-site, our short courses are used to improve your coders' general knowledge and to help ensure all the latest updates are interpreted and applied in the correct manner.

Whether you have new staff or are looking to update your current staff on new standards or coding changes, a short Resolutions course may be the perfect solution.

Flexible training customised to your needs

Resolutions has a long and proven track record in delivering 'industry best' education programs. We will tailor our user-friendly curriculum and education sessions to cater for coders of varying experience and other stakeholders who may have a role to play in the vital coding process. The training can be designed to specifically address recurring issues identified in your coding audits.

Training delivered on-site or remotely

Resolutions can provide in-house training to staff at your facility. Interactive sessions can refer to real scenarios based on actual medical records. Training carried out on site means less disruption to your normal operating conditions. Remote education sessions are also a cost-effective option, providing flexibility in the timeline of training delivery.

Training delivered by industry experts

Resolutions has a proven track record of delivering training services to the health industry for 25 years. Our educators are leaders in the industry and have extensive coding, auditing and training experience, as well as contributing to the development of the classification and coding standards. Our team have a superior knowledge of the interpretation and application of ICD-10-AM classification and coding standards. We have delivered a range of training programs, from one-on-one individualised sessions to state-wide programs, as well as one-day tailored seminars.

Measurable results!

Resolutions delivers a return on your training investment (ROI). Outcomes can be measured against KPIs, such as:

- decrease in data validation errors ensuring data quality;
- reduction in time taken to complete coding;
- decrease in DRG change rate in subsequent audits; and
- increase in coding output rates.

We don't stop there. We provide follow-up on queries raised in the education sessions and ensure that all questions are answered satisfactorily with references to either coding standards or national and/or state-wide queries.



For more information visit www.resolutionsint.com

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VisiCODE | **ResiCAT**
Clinical Coding Tool | Coding Audit Tool

Resolutions
Australia's hospital coding & auditing specialists
est. 1994

25
YEARS

in hospital coding